

Single Sign-on Work Authentication System

Software Support & Ocean E-commerce Known Authorized User

- To align SLB services, our authentication process is changing. By leveraging Microsoft technology to authenticate access, will allow more of our services to utilize single-sign-on. Thus, allowing the user to navigate from application or service seamlessly.
- Each user of the Software Support site and the Ocean E-commerce will be required to enter/create their profile in the identity management system.
- The following workflow will help you to create a Software Support and Ocean E-commerce account.
- Existing user can use this to migrate to the new identity management system that leverages Microsoft technology.



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This workflow will help you to create a Software Support and Ocean Store account. Existing user can use this to migrate to the new identity management system that leverages Microsoft technology.



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If you are an existing customer/user of Software Support (www.software.slb.com) use the following workflow to log into these site.

Register /Login
Click the link to begin the authentication process

Collaborate via Ocean Framework license to bring your technology to market

Register to access Ocean Store

SUPPORT

[LOGIN](#)



Register /Login
Click the link to begin the authentication process

Support Hub

Delivering the highest quality technical support in the industry

Product Support

Find support information related to your products.

Your Tickets

Submit, update and track your support requests in the CCC.



Email Address

ksd09232@gmail.com

Log in

Don't have an account?

Register Now

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[Privacy](#) and [Terms](#)



Sign in with your email address

Email Address

ksd09232@gmail.com

Password

.....|

Forgot your password?

Sign in

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Enter your email address. Click Log in
Enter your password. Click Sign in



Sign in with your email address

Email Address

ksd09232@gmail.com

Password

.....|

[Forgot your password?](#)

Sign in

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Enter the password you used/created during the authentication step. Click Sign in



We have the following number on record for you.
We can send a code via SMS or phone to
authenticate you.

Phone Number

XXX-XXX-67221

Send Code

Call Me

Cancel

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The phone number you selected during the authentication step will be defaulted here. Select Send Code or Call Me to receive the multi-factor code.



We have the following number on record for you.
We can send a code via SMS or phone to
authenticate you.

Phone Number

XXX-XXX-67221

Enter your verification code below, or [send a
new code](#)

825444|

Verify Code

Cancel

After entering the code
click on verify code



Enter the 6-digit code sent via SMS or the Call me option. Click Verify Code



SUPPORT [LOGOUT](#)

Support Hub

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Product Support

Find support information related to your products.

[Statement on Apache Log4j](#)

Your Tickets

Submit, update and track your support requests in the CCC.

Click [here](#) to search for the solution in our Knowledge Base.

Support Portal Assistant



Upon verification of your username, password and multi-factor code, you will then be logged into the site where you selected login.